



**S**ervice

**I**ntegrity

**D**etermination

**E**ffort

# Service

**Service to the Country** – One of the core reasons that Securityhunter started working in the federal contracting arena was to be of service to the country. The goal is to leverage technology and the expertise of our team members to help protect our nation, our nation’s warfighters and our nation’s citizens.

**Service to the Customer** – Providing excellent customer service is a priority for every Securityhunter employee. Our clients are responsible for vital missions and critical tasks, making their tasks and their lives easier is Securityhunter’s signature service strategy. Employees should ask themselves every day how they can be of better service to our clients.

**Service to Our Employees** – Every employee brings a unique perspective, skillset and experience level to the team. By helping each employee achieve success, both at work and at home, the Securityhunter team as a whole is more successful. The leadership at Securityhunter is committed to supporting each employee by supporting individual growth and training, providing excellent benefit packages and providing a collaborative and supportive workplace environment.

# Integrity

**Integrity Through Honesty** – Securityhunter employees are expected to be truthful, sincere and straightforward in both their actions and their communications. Deceptive words and deeds are not only unnecessary to succeed at Securityhunter; they undermine the success of the team as a whole.

**Integrity Through Accountability** – As a federal contractor, Securityhunter maintains the highest levels of accountability and transparency. Securityhunter employees are accountable for their individual actions and decisions, and every decision is made with this in mind. Securityhunter employees are expected to take ownership of problems in order to find resolutions or better future solutions.

# Determination

**Determination as a Strategy** – The Securityhunter mindset is one of determination and will. Securityhunter employees are expected to approach every challenge and obstacle with the automatic expectation that there is a solution to be found. Our ability to find solutions is what gains us the trust of our team members, our clients and the nation. Defeatism is unacceptable.

**Determination as a Culture** – When each employee is determined to find solutions, the team as a whole becomes more determined and effective. This aspect of our culture shapes the customer experience and the reputation of the entire company. By leveraging the expertise and experience of other team members to resolve issues, Securityhunter employees are encouraged and empowered to take a collaborative approach to destroying obstacles, solving problems and resolving conflicts.

# Effort

**Effort Drives Success** – The success of the Securityhunter team as a whole and the success of our mission to serve relies on the individual effort of each Securityhunter team member. As we improve our position in the marketplace through team effort, we are able to improve our service to the client, to the employees and to the nation. We are also able to improve career opportunities, benefits, rewards and even the very lives of our employees and their families. Securityhunter's clients, employees and families deserve the best effort from each of us and should expect nothing less.

**Effort is Non-Negotiable** – In order to keep the entire team moving forward, everyone needs to be actively working towards the same goal. It's ok to ask for training, it's ok to ask for help, it's ok to seek guidance; those are various forms of effort. It's NOT ok to stop trying. It's NOT ok to ignore a task because it's challenging. It's NOT ok to avoid advancing the mission. On this team, effort is mandatory.

# SIDE Effects:

The effect of incorporating these values into our daily work and our approach to teamwork is enhanced productivity and an enhanced customer experience. Together, those two items enhance

profitability. Enhanced profitability not only allows Securityhunter to better position itself in the marketplace and the industry to drive future growth, but also allows leadership to provide employees with the benefits and perks that we all appreciate. Some of these include office shutdowns for holidays, corporate events, parties, luncheons, Securityhunter branded clothing, unexpected bonuses, excellent benefits, training, the ability to work remotely when needed and the ability to negotiate salaries. When we approach work from the **Securityhunter SIDE**, we are all more successful!