

Securityhunter, Inc. Introduces Security Support Pro – A Telephone and Email Support Service for Electronic Support Systems

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Securityhunter, Inc., located in Baltimore, Maryland, initiates support services for electronic support systems

After 30 plus years manufacturing, designing, installing and maintaining electronic and information security countermeasure systems for government facilities, Securityhunter founder, Michael S. Rogers noticed a dilemma within the federal space, causing him to develop Security Support Pro Services.

Rogers said, “Although electronic security end users are expected to know how to operate and perform basic troubleshooting on unfamiliar critical systems, more than likely, there is no service provider under contract to provide any assistance and respond to inquiries. Not only is this unacceptable, but it puts undue pressure on the end users.”



Security Support Pro is an easy and nonintrusive way to receive security technical support for a variety of systems. Authorized GSA schedule users and agencies with a government procurement card qualify for the services, which include: free training support, free user code maintenance, free hour of professional video enhancement editing, free call list maintenance support, free system testing support, unlimited video and alarm expert support to assist in determining the trouble with the system, and assistance in finding a service provider to resolve on-site issues.

The Security Support Pro Helpdesk hours of operation are from 8:00 am until 8:00 pm EST.

About Securityhunter, Inc.:

Founded in 1988, Securityhunter targets security solutions which support a wide range of government security initiatives. Securityhunter manufactures, designs, installs and maintains electronic and information security countermeasure systems for government facilities. Securityhunter offers professional security support services, and assists U.S. federal, state and local agencies with assessments and management of security tasks for mission critical CONUS and OCONUS operations.

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